



Hamdaan Travel Services

Our Aim is to Serve and Provide Comfort to Umrah Pilgrims

40, Mirza Ghalib Street, Kolkata - 700 016 (INDIA)

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Paste
Self Attested
Photograph
Size 3.5 cm x 4.5 cm.
Colour Photo
With White Background

BOOKING FORM FOR UMRAH : _____

BOOKING NUMBER _____ (For office use only)

APPLICANT DETAILS AS PER VALID INTERNATIONAL PASSPORT

1A. Name : _____ Surname : _____

2A. Passport Number : _____ B. Date of Birth : _____ Age : _____

3A. Place of Issue : _____ B. Nationality : _____

4A. Date of Issue : _____ B. Date of Expiry : _____

5. Father's Name: _____

6A. Mother's Name : _____ B. Spouse Name : _____

7A. Name of Mehram : _____ B. Relationship : _____

8. Present Residential Address with Pin Code : _____

9A. Mobile Number : _____ B. WhatsApp No. : _____

10A. email : _____ B. Phone No. : _____

11A. Pan No. : _____ B. Aadhar No. _____

12A. Marital Status : _____ B. Sex : _____ C. Blood Group : _____

13A. Religion : _____ B. Sect _____ C. Repeater of the Year : _____

14A. Qualification : _____ B. Profession : _____

15. Special Requirement if any : _____

16A. Name of Nominee : _____ B. Relationship : _____

C. Address : _____

_____ D. Contact No. _____

17A. Physically Retarded / Disabilities / Physically Unfit please mention Yes No

18B. If Yes 17A, Please mention the Aliments _____

Declaration by the Applicant :

I, _____ hereby authorise M/S. Hamdaan Travel Services of Kolkata to arrange the Umrah Visa / Air Ticket / Accommodation at Makkah Al - Mukarrama, Madina Al - Munawwara and other expenses as the needs be in Saudi Arabia. Further, If I die, bury my body in the same country, according to the laws of that Country. I do hereby accept and abide all the terms and conditions of your company.

Your's Sincerely

TERMS & CONDITIONS FOR UMRAH

1. For booking, please submit Umrah booking form, 2 photograph [soft copy], Passport, PAN copy, Aadhaar copy and pilgrims name, Date of Birth, should be same as passport, The Pan card, Aadhaar card must be linked with mobile number.
2. The UMRAH Package rates are calculated for per person on current rate of Saudi Riyal @ **Rs 24.50** /-. If there is any increase in Saudi Riyal / Visa Fee / Air Ticket / Mualim services etc then the difference will be added on Packages. Package rate differences are for peak season and high fares, Hotels & all services.
3. On package cost of adult INR 132000/- Infant charges below 2 years age about INR 35000/- Child charges above 2 yrs and below 12 yrs with bed INR 120000/- and without bed INR 85000/-
4. Our Umrah packages does not include Porter Services, Excess Baggage charges by the Airlines, Personal Expences and any services not listed in Inclusions.
5. Umrah Packages applies GST & TCS on basic rates.
6. Air conditioned Buses for all transport and transfer from Jeddah / Makkah, / Madinah / Airport are allotted by the Moallim and Govt. of Saudi Arabia, not by the tour operator.
7. All Hotel Room accommodation are sharing basis of 4 to 5 bedded per room, Separate room of 3 or 2 bedded will be charged extra. Pilgrims who follow Pardah should carry necessary veil cover. Allotment of rooms is totally under our arrangements and group leaders decision is final.
8. The Pilgrims should carry light luggage (25/30 Kg divide in 2 checking luggage and 7 Kg in Hand baggage) to avoid extra burden and air lines charges. Also carry light luggage.
9. Any Aqama person or any relative or any guest of Pilgrims, will not be entertained in the hotel rooms. They can meet in reception counter only.
10. We purchase quality food from Saudi Govt. Authorised caterers and the food Menu and meals served will be common for all pilgrims. No Food or Plates will be allowed to be taken in the rooms.
11. **Hamdaan Travel Services** will not undertake any liability towards any loss / damage of life / property or any belongings what so ever to untoward accident or natural calamity or regional conflict or war.
12. We shall not be held responsible if any pilgrim is denied boarding in India or deported by Saudi Arabia immigration due to health conditions, infectious diseases, or any other reason beyond our control. In such cases, no refund shall be applicable.
13. Group leader decision will be the final for allotment of Bed or other services or any matter.
14. Visa issuance is strictly subject to approval by the Saudi Embassy and the Nusuk portal. We are not responsible for any delays, rejections or errors arising from their end during the visa issuance process.
15. **Hamdaan Travel Services** reserves the right to change the date, time, rates, flight etc, at any time of the year due to some unavoidable circumstances.
16. Person elderly or physically unfit or disable or having chronic disease should accompany one helping person at their own cost. No refund if any pilgrim report of restricted disease found positive in India or abroad.
17. Umrah visa is issued on the basis of Hotel confirmation and is non refundable. Airlines ticket refund is subject to airlines policy.
18. Airlines Economy Class Tickets & Umrah Visa are not Transferable or Non Refundable [we have to follow airlines policy]. The Travel date are subject to Airlines availability. (Business class or first class or Upgradation ticket differences has to paid by the pilgrim.)
19. **BOOKING CANCELLATION POLICY**, Cancellation charge is INR 20,000/-, Once the visa is approved, no refund will be provided, Additional charges may be incurred if any services (such as airline deposits, ticket issuance, hotel reservations, etc.) have already been arranged on behalf of the pilgrims.
20. Any dispute related to facilities / services subject to the Jurisdiction of the courts of Kolkata.

Umrah Booking Requirements:-

1. Valid International Passport more than 6 month validity from date of departure.
2. Umrah Booking filled up form with pilgrim sign.
3. Colour photograph 2 pieces with white background, size 3.2X4.5 cm, 70% Face. (Soft Copy)
4. Pilgrim / Haji PAN Card copy with good quality.
5. Booking advance 70 Thousand and balance payment before 20 days of departure.
6. Mode of payment by Cheque / RTGS / NEFT / UPI / Net Banking.

PACKAGE INCLUDES :

- Economy Class Air Ticket • Umrah Visa with Travel Insurance
- Hotel near to Harmain Sharifain (within walking distance)
- Round trip Transportation in Saudi Arabia
- Buffet Breakfast, Lunch and Dinner
- Ziyarat of Holy places in Makkah and Madinah
- Laundry • Holy 5 Litre Zam Zam Water.
- Complimentary Travel Bags.

Umrah Packages Does not include:-

- 5% GST on package cost
- 5% TCS on package cost
- Hotel Room Services done by the Hotel management
- Expense of Coolie / Potter / Local conveyances
- Extra luggage cost other than mentioned in the Ticket

- We organise customized Umrah packages for 5 Star and short trip.
- Also organise Holiday / Leisure packages for major countries.

HAMDAN TRAVEL SERVICES

FEDERAL BANK

A/c. No: 13130200023224

IFSC : FDRL0001313

Branch : New Market, Kolkata

PAN No: AADFH5119C

GST No : 19AADFH5119C1ZP



DECLARATION BY CUSTOMER

I have read and understood the terms & condition mention above and accept them.

Applicant Signature with Date